

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

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April 6, 2006

TO: Each Supervisor

FROM: Bryce Yokomizo, Director

SUBJECT: LEADER SYSTEM STATUS REPORT

This is to provide you with an update on the LEADER related activities since our last status report dated February 2, 2005.

LEADER System Availability and ED/BC Response Times

The LEADER System continues to exceed the required 98% system availability level. In all but four days out of the last 12 months, the LEADER System exceeded this availability requirement. For those four days (April 29, 2005, July 25, 2005, December 21, 2005, and January 28, 2006) the County assessed liquidated damages, as specified in the LEADER Agreement, and collected \$5,000 for each day.

The average ED/BC response time during peak working hours for each month over the past 12 month was under 13 seconds. This is well within the response time requirement of 30 seconds or less, as established in Amendment Number Nine (adopted by your Board on November 16, 2004). Unisys has made significant improvements to LEADER, and the system continues to exceed requirements.

LEADER System Reprocurement Effort

Our LEADER Agreement with Unisys expires on April 30, 2007. The reprocurement of the system is a major undertaking. For that reason, it was determined that a consultant was needed to assist DPSS with all phases of the reprocurement, including but not limited to, assisting in the development of a Request for Proposals (RFP), assisting with the evaluation of proposals, participating in vendor contract negotiations, and providing support for the preparation of the final vendor contract. To this end, the Board approved a contract with FOX Systems, Incorporated, on October 25, 2005.

DPSS and FOX Systems are presently developing the RFP, including without limitation, a Statement of Work, a Sample Vendor Contract, and a State-required Implementation Advance Planning Document for the rebid of the LEADER System. The current target date to release the RFP is mid-September 2006 which allows for two months needed for approval by the State and federal governments. Prior to the release, we will brief your offices on the LEADER RFP. Also, as you are aware, the Department is working with a community group made up of representatives from SEIU Local 660 and advocates to determine potential enhancements that would be included in the rebid of the LEADER System.

In conjunction with the RFP process, we are negotiating with Unisys for an extension of the existing LEADER Agreement to allow time to complete the reprocurement, negotiate a new contract, secure a new contractor, receive all of the necessary State, Federal and Board approvals, in addition to the necessary funding, and ultimately allow significant time for the new contractor to develop and implement the new LEADER System requirements and phase the system in to all district offices within DPSS, as well as other County departments (nearly 12,000 users). As estimated by our consultant, FOX Systems and the State, it could take five years beyond the current contract expiration date to accomplish all of these major tasks.

On a parallel track, the Department was working with FOX Systems in evaluating an Unsolicited Proposal submitted to the County by Unisys. This proposal provided continued maintenance, operations and technology refreshes to the LEADER System beyond the current contract expiration date. FOX Systems provided the Department with a report on their assessment of the Unsolicited Proposal and based on that report, we were working with the State to determine if the Unsolicited Proposal was a feasible alternative to our current approach for the RFP. However, in a meeting with the State on April 4, 2006 we were told that the State would not approve the Unisys Unsolicited Proposal.

As a result of that decision, we will finalize negotiations with Unisys for the extension period and target release of the RFP for mid-September 2006. We will continue to keep you updated.

BY:dlk

c: Chief Administrative Officer
County Counsel
Executive Officer, Clerk of the Board
Auditor Controller
Internal Services Department

NOTED AND APPROVED

JON W. NULLENWIDER
Chief Information Officer